



## **GDLA Winter Program**

**SATURDAY, December 3, 2005**

Educational Session 7:45am-12:00pm

Lunch and Annual Meeting 12:00pm-1:30pm

**Westin Atlanta North at Perimeter**

7 Concourse Parkway Atlanta, Georgia 30328

Phone (770) 395-3900

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### **YOU'RE JUST WHAT I NEEDED!**

**Presented by Dr. Raymond J. Voller**

The secret of success in the dental business depends upon a wide array of subjects that range from technical savvy to people skills. Let's face it. Dentists are a strange breed that rarely, if ever, give credit to the support team, which includes the dental laboratory. The average patient doesn't know that the dental laboratory is the team member primarily responsible for making their indirect restorations and removable prosthetics as beautiful and functional as they truly are! Through open communication, digital dental photography and an ongoing two-way dialogue, everyone wins, including the dentist, the laboratory technician, and most importantly, the patient.

With the advent of the Internet, there is ample opportunity for this type of reciprocal feedback. It is the goal of the presenter to develop mutual expectations, help build relationships and more importantly eliminate the embarrassment and fear associated with the sometimes-delicate dentist-dental laboratory affiliation.

Dr. Voller maintains a private practice in Kittanning, PA that focuses on aesthetic and reconstructive dentistry and orthodontics. He is a clinical instructor in dental digital photography and serves as an advisory board member for GenR8Tnext.com. Dr. Voller lectures nationally and has published several articles on full mouth reconstruction and aesthetic functional dentistry. He can be reached at (724)-543-4948 or (724)-664-5960, or at [drvoller.com](http://drvoller.com) or from his website at [www.vollersmiles.com](http://www.vollersmiles.com).

*Approved for 4 Credit Hours.*

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